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WELCOME TO DURANGO RIVERSIDE

CONTACT INFORMATION

In case of emergency, dial 911

Front desk phone: 970-247-4499 **Email:** info@jwdurango.com **Website:** www.jwdurango.com

If there is an emergency in the park, like broken water lines or an electrical outage, call 970-903-6378

HOURS OF OPERATION (PEAK SEASON)

Front Desk/Convenience Store/Retail Shop: 8 a.m.-8 p.m., daily.

Laundry room: open 24 hours a day

Pool area: 9 a.m.-sundown

Game room: 9 a.m.-9 p.m.

Café: Friday, Saturday and Sunday from 4-9 p.m.

Check in time: 2 p.m. - Check out time: 11 a.m. (For guests staying in a cabin, an afterhours key drop is located about 10 feet to the right of the front door to the office)

Quiet time: 10:30 p.m.-7 a.m.

TAKING OUT THE TRASH

We pick up trash throughout the park between **8 a.m.** and **8 p.m.**, daily. You can leave your trash in front of your site and we will pick it up. If you need to dispose of your trash outside that window, our dumpsters are located just outside the park entrance and marked on the park map. We ask our guests to use the bear proof dumpster, which has sliding door access marked for your convenience. If you need assistance, please call the front desk at 970-247-4499.

PARK IT HERE

Durango Riverside has limited parking available. Each site is typically able to accommodate one vehicle (in addition to an RV at each RV site). We do have a few overflow parking spaces available on site and a few off site. If you need to register for one of those parking spaces, stop by or call the front office at 970-247-4499.

ON THE WILD SIDE

We do have wildlife in the area, including black bears, racoons, coyotes, mountain lions, lynx, crows, magpies and more. We ask all our guests to be BEAR AWARE. This means leaving trash inside except during trash pick times and keeping all pet food inside. If you have any questions about wildlife, you can ask our staff or check out some of our local resources like Bear Smart Durango – Our local go-to resource for Bear Aware advice,

www.bearsmartdurango.org – and Colorado Parks and Wildlife – <https://cpw.state.co.us>.

FIRE SAFETY

Fires are allowed within the provided fire rings located at each site. If local conditions warrant fire restrictions, it will be posted by the front desk. Don't hesitate to ask any staff member about local fire restrictions. Here's some helpful fire safety tips:

- Keep debris and waste away from your fire pit.
- Keep children and pets at least three feet away.
- Never leave an outdoor fire unattended.
- Only burn intended fuels (Firewood and fire starters are available for purchase in the store.)
- Always extinguish your fire when you turn in for the night.

RULES FOR THE POOL

There is **NO LIFEGUARD ON DUTY** at our pool, so swim at your own risk. All children under the age of 16 must be accompanied by an adult. Swim diapers are required for babies and toddlers.

DURANGO IS FOR DOGS

We have two spots in the park where we provide pick up bags and drop off trash cans just for cleaning up after our canine companions. They are located outside the two bathhouses. Leashes are required for all pets while in the park, and pets are not allowed in the pool or playground areas. Guests must have up-to-date vaccination records. Guests are also asked not to leave their pets alone, either in cabins or at RV sites, and must keep pets off the furniture in cabins. If you're in need of any local pet care professionals, like groomers or caretakers, ask anyone on our staff for suggestions.

WHAT'S HAPPENING?

Durango has lots of places to visit and enjoy. Here are some helpful links:

Colorado State Web Portal, cotrip.org – Place to get all information about the state's roadways, including weather and construction delays, road closures, live camera shots and more.

Durango Weather Guy, durangoweatherguy.com - Our local weather guru has been watching the skies across the Southwest for years and understands this unique location.

Durango Trails/Trails 2000, www.durangotrails.org – Local nonprofit dedicated to the upkeep and maintenance of trails all over the region, and even has trail conditions.

Durango Telegraph, www.durangotelegraph.com – Local free weekly newspaper

Durango Herald, www.durangoherald.com – Local daily newspaper

Durango Area Tourism Office, www.durango.org - The go-to place to get information on all the area has to offer, including our surrounding national forests and parks, ski areas, local events, and more.